

Shipping Policy

Processing Time: Orders are processed within [10-14 business days]. Shipping times may vary based on your location and the shipping method selected at checkout.

Shipping Rates: We offer flat-rate shipping for all orders. Shipping rates will be calculated at checkout.

Domestic and International Shipping: We ship both domestically and internationally. Additional customs fees may apply for international orders, which are the responsibility of the customer.

Tracking: Once your order is shipped, you will receive updates regarding your order.

Shipping Delays: Although we strive to meet our shipping deadlines, delays can occur due to unforeseen circumstances. Please reach out to us if your order has not arrived within the estimated time frame.

Return and Refund Policy

Eligibility: We accept returns on eligible items within 30 days of purchase. To qualify, items must be unused, in their original packaging, and in the same condition you received them.

Return Process: To initiate a return, please contact our customer support team with your order details. We will provide you with a return shipping address. Customers are responsible for return shipping costs.

Refunds: Once we receive and inspect your returned item, we will process your refund to your original payment method within 7 business days. Please allow additional time for the refund to appear on your bank statement.

Non-Returnable Items: Certain items, such as gift cards and sale items, are final sale and not eligible for return.

Exchanges: If you would like to exchange an item, please contact us, and we will guide you through the process.